




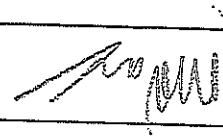
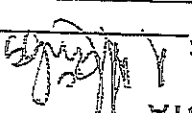

FIRST QUARTER
PERFORMANCE REPORT
APRIL - JUNE
2018/19 Financial Year

DEPARTMENT OF
CO-OPERATIVE GOVERNANCE
HUMAN SETTLEMENTS & TRADITIONAL AFFAIRS

LIMPOPO
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA



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ACRONYMS

AFS	Annual Financial Statement
AG	Auditor-General
APP	Annual Performance Plan
BP	Business Plan
CDW	Community Development Workers
CWP	Community Works Programme
DBAC	Departmental Bid Adjudication Committee
EXCO	Executive Council
FY	Financial Year
HDA	Housing Development Agency
HRCD	Human Resources Capacity Development
HSBG	Human settlement Development Grant
HSS	Housing Subsidy System
IDP	Integrated Development Plan
IGR	Intergovernmental Relations
LED	Local Economic Development
LDP	Limpopo Development Plan
MEC	Member of Executive Council
MIG	Municipal Infrastructure Grant
MPAC	Municipal Public Account Committee
MPRA	Municipal Property Rates Act
MTSF	Medium Term Strategic Framework
PMO	Project Management Office
SPLUMA	Spatial Planning and Land Use Management Act
WSP	Workplace Skills Plan

1. PROGRAMME AND SUBPROGRAMME OF THE DEPARTMENT

Programme	Sub-Programme
1. Administration	Administration
2. Human Settlement	Housing Needs, Research And Planning Housing Development, Implementation, Planning & Targets Housing Asset Management and property management
3. Co-operative Governance	Local Governance Support Development & Planning
4. Traditional Affairs	Traditional Institutional Admin Administration of House of Traditional Leaders

2. INTRODUCTION

The 2018/19 APP is drawn from the Department's 2015/2020 strategic Plan which is aligned to Government's 2014/2019 Medium Term Strategic Plan as drawn from Outcome 12: An efficient, effective and development-oriented public service" The Outcome (12) is aligned to chapters 13 and 14 of the National Development Plan. The 2017/18 APP further provide details of other strategic projects that the Department's earmarks on accomplishing in the current fiscal year.

2.1 PURPOSE AND SCOPE THE REPORT

The purpose of the report is to outline progress on the 1st Quarter Performance Indicators targets of 2018/19 APP, to provide account on how the department has managed the resource of the department in delivering services to the citizens. The report includes actions to address areas of non-performance and/or under performance, which will be verified and reported on quarterly basis. Furthermore it provides a synopsis of departmental performance in meeting set targets for the financial year 2018/19. The performance of the department will contribute to achieving provincial and national priorities of government as detailed in the LDP and sector MTSFs.

2.2 LEGISLATIVE REQUIREMENTS

- ❖ The monitoring and reporting of performance against the Department's Annual Performance Plan is a requirement as per:
 - Section 40 (d) (1) of the Public Finance Act, 1999 (Act No. 1 of 1999)

- National Treasury's Framework for Strategic Plans and Annual Performance Plans (August 2010), and;
- Department of Planning, Monitoring and Evaluation (DPME) 2017/18 Guidelines for the preparation of Quarterly Performance Reports

❖ The Quarterly Report must be submitted to:

- The Member of Executive Council
- Portfolio Committee
- Office of the Premier
- Audit Committee

2.3 PROCESS FOLLOWED IN THE COMPILATION OF 1ST QUARTER REPORT

The report is compiled by the strategic planning directorate based on the progress and supporting evidence submitted by programmes /branch heads. To ensure the accuracy and completeness of the reported progress, head of branches are required to:

- Ensure that progress is reported fully and correctly
- Ensure that comments for not-achieving planned targets are clearly outlined and actions to address the non-achievement are indicated
- Confirm and ensure all achieved targets are accompanied by supporting evidence on submission and;
- Declaration letter is signed off.

2.4 Summary of departmental performance

Programme	Quarter 1 planned targets	Quarter 1 targets achieved	% of targets achieved
Prog 1: Administration	9	5	55%
Prog 2: Human Settlements	9	4	44%
Prog 3: Co-operative Governance	20	18	90%
Prog 4: Traditional Affairs	5	5	100%
Total	43	32	74%

EXPENDITURE REPORT QUARTERLY EXPENDITURE- April - June 2018

ALL ECONOMIC CLASSIFICATION	BUDGET R'000	ACTUAL EXPENDITURE	BALANCE R'000	% SPENT
PROGRAMME				
Administration	379,980	82,935	297,045	22%
Integrated Sustainable Human Settlements	1,444,403	301,258	1,143,145	21%
Co-operative Governance	303,513	65,433	238,080	22%
Traditional Institutional Development	496,110	117,086	379,024	24%
Total	2,624,006	566,712	2,057,294	22%
ECONOMIC CLASS				
Compensation of Employees	1,041,310	238,164	803,146	23%
Goods and Services	183,048	40,195	142,853	22%
Transfers and Subsidies	1,336,727	281,424	1,055,303	21%
Payment for Capital Assets	62,921	6,929	55,992	11%
Payment for Financial Assets (Theft & Total	2,624,006	566,712	2,057,294	22%
Of which:				
Human Settlement:	1,287,681	270,472	1,017,209	21%
Title Deed Restoration	22,506	1,579	20,927	7%
EPWP	2,000	0	2000	0%
Total Conditional Grants	1,312,187	272,051	1,040,136	21%
EQUITABLE SHARE	1,311,819	294,661	1,017,209	22%

3. PROGRAMME PERFORMANCE

3.1. PROGRAMME 1: ADMINISTRATION

Purpose of the programme

To provide effective leadership in strategic planning of the department, management and administrative support to core functions. This will be ensured through continuous refinement of corporate policies, skills development, efficient and effective financial management, structures and systems in compliance with legislation and best practice and championing Batho Pele principles and service delivery.

STRATEGIC OBJECTIVE: Professional corporate services support

Programme : Administration

Sub-Programme : Corporate Services

Performance Indicator	Annual targets	Quarter 1 Planned Output	Quarter 1 Preliminary Output	Gaps or challenges	Planned interventions
1.1 Number of posts filled	25	5	19	None	Carryover Posts
1.2 Number of officials trained as per WSP	700	200	281	None	Re-prioritization of internal combined workshops by internal employees
1.3 Percentage of women representation at SMS level.	45%	45%	40.38%	The 50 % target not reached	SMS posts advertised earmarked to target women
1.4 Percentage of Employee Wellness cases attended to.	100%	100%	100%	None	None
1.5 Percentage of resolved queries logged through the Departmental toll free, Premier and presidential hotline	100%	100%	100%	None	None
1.6 Percentage of reported anti- fraud and	100%	100%	100%	None	None

STRATEGIC OBJECTIVE: Professional corporate services support					
Programme : Administration					
Sub-Programme : Corporate Services					
Performance Indicator	Annual targets	Quarter 1 Planned Output	Quarter 1 Preliminary Output	Gaps or challenges	Planned interventions
corruption cases investigated					
1.7 Number of accountability reports submitted	6	2	2	None	None

STRATEGIC OBJECTIVE 2: Financial management support and advisory services for effective accountability

Programme : Administration

Sub Programme : Financial Management

Performance Indicator	Annual Target	Quarter 1 Planned Output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
2.1. Percentage of undisputed invoices for goods and services including the housing grant paid within 30 days	100%	100%	95%	Delays in activating the budget on the system, delays by end users, lack of banking details on CSD, contract expired and wrong milestones captured on HSS.	All invoices paid after the prescribed period to be investigated and disciplinary action to be taken against the end user who delay the invoices. Reissue of IN34 circular to remind all officials to submit the invoices on time and that action will be taken against those who delay invoices
2.2. Type of audit opinion	Achieve Unqualified opinion without matters of emphasis	N/A	N/A	N/A	N/A

STRATEGIC OBJECTIVE 2: Financial management support and advisory services for effective accountability

Programme : Administration

Sub Programme : Financial Management

Performance Indicator	Annual Target	Quarter 1 Planned Output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
2.3. Percentage of allocated budget spent	Spend 100% of allocated budget	25%	22%	The reason for underspending on Human Settlements is due to underperformance by some contractors. Underspending on Traditional Affairs is mainly due to delay in the procurement processes for construction of Traditional Councils' offices.	Daily contractor performance reports produced to inform reduction of units from poor performing contractors. Close monitoring of contractors by senior management through site visits. Appointments for contractors are expected to be made in the next quarter.

3.2. PROGRAMME 2: INTEGRATED SUSTAINABLE HUMAN SETTLEMENTS

Purpose of programme

To ensure the provision of housing development, access to adequate accommodation in relevant well located areas, access to basic services and access to social infrastructure and economic opportunities.

The Programme is mainly responsible for upgrading informal settlements and facilitates a process that provides equitable access to adequate housing in an integrated and sustainable manner

3.2.1. Sub-Programme: Housing Needs, Research and Planning

STRATEGIC OBJECTIVE: Housing development properly planned by October each year

Programme : INTEGRATED SUSTAINABLE HUMAN SETTLEMENTS

Sub – Programme : Housing Needs, Research and Planning

Performance Indicator	Annual Targets	Quarter 1 Planned output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
3.1. A Multi Year Development plan/ APP developed by October	Review Multiyear Human Settlements development plan	N/A	N/A	N/A	MYHSDP implementation plan has been developed and adopted.
3.2. Number of informal settlement formalized through township establishment	Formalize 6 Settlements	N/A	N/A	N/A	Procurement plan and draft terms of references submitted to Supply Chain Management.
3.3. Number of planned human settlement(Housing) development based on IDPs and National Priorities approved (Number of development sites identified)	8000	N/A	N/A	N/A	20 municipalities have submitted 5902 development areas.
3.4 Number of municipalities accredited on Human settlements provision	Prepare 5 Municipalities(Mogalakwena, Thabazimbi, Greater Tzaneen and Bela-Bela, Fetakgomo	N/A	N/A	N/A	Inception meeting between COGHSTA, NDHS, HDA and the appointed Service Provider Emendo Project Managers and Planners.

STRATEGIC OBJECTIVE: Housing development properly planned by October each year					
Programme : INTEGRATED SUSTAINABLE HUMAN SETTLEMENTS					
Sub – Programme : Housing Needs, Research and Planning					
Performance Indicator	Annual Targets	Quarter 1 Planned output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
3.5 Number of Hectares of land acquired	Tubatse) for level 1 accreditation 31 Ha	N/A	N/A	N/A	Recommendation report of three properties submitted to the department for approvals, namely portion 8 of the Farm Kikvorchfontein in Elias Motswaledi, 42 and 39 of the farm Berlin in Maruleng.
3.6 Number of beneficiaries exposed to consumer education.	2500	625	997	N/A	Special request of consumer education from Tzaneen municipality

3.2.2. Sub-Programme Housing Development, Implementation and Planning

STRATEGIC OBJECTIVE: Reduced housing backlog reduced by 80 600 units by 2019					
Programme: Human Settlements					
Sub – Programme: Housing Development, Implementation and Planning					
Performance Indicator	Annual Targets	Quarter 1 Planned output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
4.1 Number of new houses built (Rural)	6965	2 000	2478	N/A	Close monitoring of contractors by senior management through site visits and acceleration strategy development
4.2 Number of households connected to basic services as part of the Informal	3316	850	445	Underperformance by some of the service providers	Close monitoring of contractors by senior management through site visits and acceleration strategy development

STRATEGIC OBJECTIVE: Reduced housing backlog reduced by 80 600 units by 2019						
Programme: Human Settlements						
Sub – Programme: Housing Development, Implementation and Planning						
Performance Indicator	Annual Targets	Quarter of Planned output	Quarter of Preliminary Output	Gaps or Challenges	Planned Interventions	
Settlements Upgrading Programme						
4.3 Number of new sites connected to basic water and sanitation services as part of the Integrated Residential Development Programme	1313	313	450	N/A	Close monitoring of contractors by senior management through site visits and acceleration strategy development	
4.4 Number of rental units built (CRU) and (SH)	215	10	0	The rate of progress remains a reason for concern. There was no progress for the past week. The labourer a strike due to rates and non-payment of wages has continued for the second week.	Talks were held on site on Friday 2018/07/13 to resolve the issue of labour rates.	
4.5 Number of Enhanced Peoples Housing Process units completed	170	37	0	Appointed contractor not yet taken site.	Contractor appointed and site not yet established	

3.2.3. Sub-Programme: Housing Asset Management and Property Management

STRATEGIC OBJECTIVE: Transferred 22 605 housing properties to beneficiaries by 2019

Programme : Human Settlements

Sub – Programme : Housing Asset Management and Property Management

Performance Indicator	Annual Targets	Quarter 1 planned output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
5.1 Number of units transferred through the Enhanced Extended Discount Benefit Scheme	100	N/A	63	N/A	Service Providers were already on site at the beginning of the financial year. Roll overs
5.2 Number of new title deeds issued for the subsidy market	1082	272	0	Delayed in appointment of service providers	DBAC engaged to facilitate appointment of service providers.
5.3 Number of units Registered and Endorsed	7549	768	895	N/A	Service providers were already on site at the beginning of the financial year.
5.4 Number of financial-linked individual subsidy programme (FLISP) units completed	100	N/A	0	N/A	Bendor being fast tracked to yield 100 as targeted. New FLISP projects being planned for 2019/20
5.5 Number of Military Veterans Units to be completed	150	N/A	0	N/A	Allocated to HDA and appointed contractors
5.6 Number of job opportunities created	5000	1000	200	Under reporting by contractors	CoGHSTA PMO updating lists from contractors
5.7 Number of beneficiaries/Subsidies	7450	N/A	1024	N/A	Approved beneficiaries are from previous projects.

STRATEGIC OBJECTIVE: Transferred 22 605 housing properties to beneficiaries by 2019

Programme : Human Settlements

Sub – Programme : Housing Asset Management and Property Management

Performance Indicator	Annual Targets	Quarter if planned output	Quarter if Preliminary Output	Gaps or Challenges	Planned Interventions
approved on Housing Subsidy System (HSS)					
5.8 Number of reports on rental disputes compiled	1	N/A	N/A	N/A	66% of cases resolved.
5.6 Number of Reports submitted (Human settlement advisory Panel)	1	N/A	N/A	N/A	Members of Housing Advisory Panel were appointed by the MEC with effect from 1 st June 2018 and workshop for members was conducted.

3.3. PROGRAMME 3: COOPERATIVE GOVERNANCE

Purpose of programme

The programme aims to provide technical and oversight support to municipalities in terms of implementing their mandates. This is pursued through the following sub programmes: development planning, municipal infrastructure development, local governance support, democratic governance & disaster management

3.3.1. Sub – Programme: Local Governance Support and Development & Planning

Municipal Administration

Vacancies of Senior Managers at end of June 2018

Vacant managers category	Municipalities
Municipal Managers	Waterberg, Mogalakwena, Maruleng and Modimolle-Mookgophong
Chief Financial Officers	Molemole, Mogalakwena, Blouberg and Makhado
Technical Services Managers	Maruleng, Waterberg, Modimolle-Mookgophong, Belabela, Lephatalale, Blouberg, Capricorn, Ephraim Mogale, Thulamela, Makhado
Community Services	Thabazimbi, Fetakgomo/Tubatse, Bela-Bela, Blouberg, Polokwane, Molemole and Mogalakwena
Corporate Services	Blouberg, Lepelle Nkumpi, Mogalakwena, Maruleng, Waterberg and Thulamela
Development and Planning	Belabela, Greater Giyani, Lephatalale, Modimolle-Mookgophong, Makhuduthamaga, Ephraim Mogale, Musina and Capricorn

MUNICIPAL INFRASTRUCTURE DEVELOPMENT:

Municipalities in Limpopo spent R 3,097,650,202.00 out of R 3,352,516,000.00 of their 2017/2018 allocation. This translates to 92.4% which is an increase by 1.9% from the 2016/2017 expenditure of 90.5%. R 254,865,798.00 remains unspent. This amount will be reduced when municipalities report all their accrual payments for 2017/2018 financial year before finalising AFS. The remaining amounts will be subjected to roll-over process, of which Provincial Treasury has scheduled provincial assessment session with affected Limpopo municipalities before they (municipalities) submit such request to National Treasury, the session is scheduled for July 24, 2018.

With regards to Free basic Services, municipalities were engaged to provide officials responsible for Free Basic Services in order to establish the relevant forum. The inception meeting was held on July 10, 2018.

The support plans by COGHSTA, GTAC, MISA and DWS to municipalities to enhance provision of basic services done.

LOCAL GOVERNANCE SUPPORT:

- The Province consists of 27 municipalities. There are 22 Category B municipalities (Locals) and 5 Category C municipalities (Districts). The staff establishments for all municipalities provide for 176 Section 54A&56 posts and 130 are filled while 46 posts are vacant.
- Number of municipalities guided to comply with MPPRA by target date -- 22 local municipality are currently complying with MPPRA and are levying property rates
- Number of municipalities supported with compilation of AFS for Submission to AG to achieve Clean Audit -- to be reported in the 2nd quarter
- 27 municipalities supported with the review of staff establishment for financial year 2018/19
- Number of capacity building interventions conducted in municipalities with institutional and financial vulnerability.

DEMOCRATIC GOVERNANCE

DISASTER MANAGEMENT:

- There are five (5) District Disaster Centres in the province and are all functional.
- Waterberg District Disaster Centre has human resource capacity challenges.
- A Provincial Disaster Management Advisory Forum was successfully held on the 13th June 2018
- The Provincial Disaster Management Centre launched Fetakgomo-Tubatse Disaster Management Advisory Forum

DEVELOPMENT AND PLANNING

SPLUMMA Implementation

- Seventeen (17) out of 22 local municipalities have gazetted by-laws.
- Five (5) municipalities that have not yet Gazetted by-laws, i.e. Molemole LM, Fetakgomo/Tubatse LM, Makhuduthamaga LM, Collins Chabane LM, Modimolle-Mookgopong LM.
- There are three (3) Independent Planning Tribunals, i.e. Makhado LM, Polokwane LM and Greater Tzaneen LM which are in place and functional.
- Three (3) out of Five (5) District Joint Municipal Planning Tribunals are functional, Sekhukhune has just been established whereas Capricorn has long been established but not functional to date.

Spatial Planning Implementation

- 22 municipalities supported with the implementation of Spatial Development Frameworks (SDFs).
- Supported municipalities with the demarcation of sites and GIS services in municipalities.

Integrated Development Plan (IDP) Implementation

- All 27 Municipalities have legally compliant IDPs. Participated in the Polokwane IUDF / ICM meeting
- Participated in the Musina/Makhado SEZ Skills development workshop as well as the National IDP Forum for Provincial Coordinators.

STRATEGIC OBJECTIVE: Improved support and oversight in all municipalities by 2019

Programme: Co-operative Government.

Sub – Programme: Local Governance Support and Development & Planning.

Performance Indicator	Annual Targets	Quarter 1 Planned Output	Quarter 1 Preliminary Actual Output	Gaps or Challenges	Planned Interventions
6.1. Number of Section 47 reports compiled as prescribed by the MSA	1	N/A	N/A	None	None
6.2. Number of municipalities supported to comply with MSA Regulations on the appointment of senior managers	27	27	27	<ul style="list-style-type: none"> • Non-compliance with advertisements of posts in municipalities • Delay filling critical vacant positions • Non-compliance with MSA on disciplinary cases 	<ul style="list-style-type: none"> • The department is assessing with regulations on advertisements of posts for Municipal Managers & senior managers • Increase monitoring of municipalities of filling critical vacancies • Ensure that municipalities comply with the legislation quarterly submission of disciplinary
6.3. Number of municipalities supported to institutionalize the Performance	27	27	27	None	None

STRATEGIC OBJECTIVE: Improved support and oversight in all municipalities by 2019

Programme: Co-operative Government.

Sub – Programme: Local Governance Support and Development & Planning.

Reformance Indicator	Annual Targets	Quarter 1 Planned Output	Quarter 1 Preliminary Actual Output	Gaps or Challenges	Planned Interventions
Management System (PMS)					
6.4. Report on the Implementation of Back-to-Basics action plans by municipalities	4	1	1	None	None
6.5. Number of municipalities guided to comply with MPPRA.	22	22	19	Makhado, Elias Motosaledi and Ephraim Mogale Local municipalities have not submitted final adopted property tariffs for assessment	Municipalities were requested to submit adopted final tariffs list for 2018/19 municipal financial year
6.6. Number of municipalities monitored on the extent to which anti-corruption measures are implemented	27	27	27	None	None
6.7. Number of capacity building interventions conducted in municipalities	4	1	1	None	None
6.8. Number of municipalities monitored on the implementation of infrastructure delivery programmes	27	27	27	None	None
6.9. Number of municipalities supported to implement indigent policies	22	22	0	- municipalities engaged for the establishment of free basic	Approved indigent policies for 2018/19 not yet assessed
					FBS forum inception meeting to workshop municipal officials conducted on July 10,

STRATEGIC OBJECTIVE: Improved support and oversight in all municipalities by 2019

Programme: Co-operative Government.

Sub – Programme: Local Governance Support and Development & Planning.

Performance Indicator	Annual Targets	Quarter 1 Planned Output	Quarter 1 Preliminary Actual Output	Gaps or Challenges	Planned Interventions
6.10. Number of municipalities supported to maintain functional ward committees	22	22	22 (561 ward committees supported to maintain functional ward committees.)	5 ward committees are not established at Thabazimbi (5,11) and Collins Chabane (6,7,8)	IMC on Vuwani and the Department are engaging Traditional Leaders in the area and the Collins Chabane Municipality to finalise the establishment of all outstanding ward committees.
6.11. Number of municipalities supported to respond to community concerns	22	22	22	None	None
6.12. Number of municipalities supported to maintain	5	5	5	None	None

STRATEGIC OBJECTIVE: Improved support and oversight in all municipalities by 2019

Programme: Co-operative Government.

Sub – Programme: Local Governance Support and Development & Planning.

Performance Indicator	Annual Targets	Quarter 1 Planned Output	Quarter 1 Preliminary /Actual Output	Gaps or Challenges	Planned Interventions
functional Disaster Management Centres					
6.13. Number of municipalities supported on fire brigade services	5	5	5	None	None
6.14. Number of municipalities supported with development of IDP	27	27	27	None	Political intervention by MEC to stabilize the municipality
6.15. Number of municipalities supported with compilation of AFS for submission to the AG to achieve clean Audit.	27	N/A	N/A	N/A	N/A
6.16. Number of municipalities supported with review of staff establishment	27	27	27	None	None
6.17. Number of municipalities supported to implement SDFs in terms of the guidelines	22	22	22	None	None
6.18. Number of municipalities supported to implement LUS's in terms of the guidelines	22	5	5	None	None
6.19. Number of municipalities supported to demarcate sites	22	22	22	None	None

STRATEGIC OBJECTIVE: Improved support and oversight in all municipalities by 2019

Programme: Co-operative Government

Sub – Programme: Local Governance Support and Development & Planning.

Performance Indicator	Annual Targets	Quarter 1 Planned Output	Quarter 1 Preliminary Actual Output	Gaps or Challenges	Planned Interventions
6.20. Number of reports on provision of basic services	4	1	1	None	None
6.21. Number of meetings of the Intergovernmental Disaster Management Forum	4	1	1	None	None
6.22. Number of reports on the functionality of IGR structures.	4	1	1	None	None

3.4. PROGRAMME 4: TRADITIONAL AFFAIRS

The programme aims to support the institution of Traditional Leadership to operate within the context of Co-operative Governance.

STRATEGIC OBJECTIVE: Supported all established institutions of Traditional Leadership by 2019

Programme : Traditional Affairs

Sub Programme : Administration of House of Traditional Leaders

Performance Indicator	Annual Target	Quarter 1 Planned Output	Quarter 1 Preliminary Output	Gaps or Challenges	Planned Interventions
7.1. Number of sittings by the Provincial House of Traditional Leaders	2	1	1	None	None
7.2. Number of sittings by the Local Houses of Traditional Leaders	10	N/A	N/A	N/A	N/A
7.3. Number of reports on Traditional Leadership Disputes referred to the House	3	N/A	N/A	N/A	N/A
7.4. Number of reports on Initiation Schools	3	1	1	None	None
7.5. Number of reports on financial reconciliation for Traditional Councils	4	1	1	None	None
7.6. Number of Traditional council supported to perform their functions	185	185	185	None	None
7.7. Percentage of succession claims/ disputes processed	100%	100%	100%	None	None